Record of Revision

| Revision Number | Issue Date | Comments | |
|-----------------|------------------|--|--|
| 03 | December 6, 2024 | 2025 Price Change. Updated manufacture date eligibility for repair and trade-in options. | |
| 03A | January 21, 2025 | Corrects table header name in attachment 1 to be List Price. | |

December 6, 2024

To our Valued Customer,

Gables will continue to offer the LCD Module Trade-In and Repair Program through 2025 with the two options, the trade-in option, and the repair option. The new revision will take effect on January 1, 2025.

The Trade-In option under this program is offered to provide our Customers with Factory New LCD Modules to support LCD Module replacement at a reduced price. The Repair option is a cost-effective solution for LCD Modules that are up to five years old.

The following are the elements of the LCD Module Trade-In and Repair Program:

- 1) LCD Module effectivity, eligibility and pricing is contained in Attachment 1.
- 2) Effectivity, eligibility, and pricing do not apply for LCD Display Modules that are tampered with, modified by third parties or damaged beyond economical repair.
- Gables must receive the LCD Module from the customer to be evaluated and processed under the LCD Module Trade-In and Repair Program. Non-eligible LCD Modules sent to Gables can be returned at customer expense.
- 4) Customer will submit a Repair Order (RO) with the appropriate Trade-In or Repair charges contained in Attachment 1. The RO must indicate that the returned LCD Module is to be processed via the LCD Module Trade-In and Repair Program.
- 5) LCD Modules eligible and accepted by Gables for the Trade-In option will be replaced with Factory New LCD Modules. Received modules will be destroyed upon closing and shipping the Repair Order (RO) to the Customer.
- 6) For LCD Modules eligible for the Repair option, Gables will repair and return the same LCD Module received from Customer. Gables will make every effort to meet a turnaround time of ten (10) business days.
- 7) If a failed LCD Module was installed during the original manufacture of the control panel and the control panel is still covered by warranty, the LCD Display Module will be, at Gables' discretion, repaired or traded-in free of charge.
- 8) A non-ADSB LCD Module is not eligible for Trade-In for an ADSB LCD Module. LCD glass cannot be purchased for purposes of repairing LCD Display Modules.
- 9) Warranty information regarding LCD Module Repair option and Trade-In option is included in Attachment 1.



10) The terms contained herein are subject to change at any time without prior notice.

Gables Engineering's goal is to offer industry-leading customer support. If you have any questions regarding this change, please don't hesitate to contact us at <u>support@gableseng.com</u>.



Attachment 1

| LCD Trade-In and Repair Eligibility | LIST Price | Trade-In Price | Repair Price |
|--|---------------|----------------|--------------|
| G6990 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G6992 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7130 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7131 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7156 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7400 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7401 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7402 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7403 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7404 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7406 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7409 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7412 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7500 | \$5,326.30 | \$3,728.00 | \$2,024.00 |
| G7418* | \$5,326.30 | \$3,728.00 | \$2,024.00 |

Trade-In and Repair Program LCD Module Eligibility and Price

*Only these variants are eligible G7418-01, G7418-13 and G7418-30.

- 11) LCD Modules eligible for Repair have a manufacture date greater than 01/01/2021 or identified with manufacturing Lot Numbers 174184, 174185, 174240, 174319; 174400, 174401; 174451 and equal or higher than 174482. Lot Numbers may or may not have a P suffix. No other prefix or suffix is eligible.
- 12) LCD Module eligible for Trade-In have a manufacture date greater than 01/01/2012 or identified with manufacturing Lot Numbers 106370, 106376, 107382, 107383, 107522, 107523, 107524 and equal or higher than 107527. Lot Numbers may or may not have a P suffix. No other prefix or suffix is eligible.
- 13) LCD modules that become obsolete while this program is in effect will not be eligible for any of the two previous options.

Pricing will be held firm for all deliveries through December 31, 2025.

Gables standard warranty for LCD Modules processed under the LCD Module Trade-In and Repair Program is twelve (12) months after installation, not to exceed eighteen (18) months after shipment.

For more information on our warranty, please check our website at https://www.gableseng.com/gei/services/#documentation

Effectivity: January 1st, 2025,